

Training Programme for Chairmen / Directors of UCBs and Credit Cooperative Societies conducted by National Centre for Cooperative Education (NCCE), New Delhi.

The NCCE has trained the Board of Directors and Personnel of Urban Cooperative Bank & Credit Sector of India from 24-26 April, 2017 at NCCE, New Delhi for development of their managerial skills with specially focus on cashless & digital banking. 39 participants from five states like UP, New Delhi, Tamilnadu, MP and Maharashtra were benefited with this programme. The prime objective of the programme was to develop Leadership as well as managerial qualities among the participants so that they can provide good governance and professional management to their Cooperative Banks / T/C Societies. The participants were also provided a platform to interact with other participants and discussed the challenges and issues and their solutions for proper functioning of cooperatives. The communication & Leadership Skills for Board of Directors are very important to achieve the targets and providing satisfactory services to the members. Therefore, this programme was planned as a training capsule for cooperative banking.

Smt. Alka Srivastan, Chairperson, Laxmi Urban Mahila Cooperative Bank, Gwalior, MP inaugurated the Programme on 24.4.2017 and said, that Education & Training is continuous process and suggested that to serve their members up to satisfaction level. She also said that the Cooperative Banking sector is playing very important role to provide loan to the small businessmen and weaker community to commence their enterprise. Now a days the urban and T/C have potential to compete with the private / nationalised banks but it is needed to improve their services with innovative technology and professional management. Shri N. Satyanarayana, CE, NCUI also grace the occasion. Sh. Yogesh Sharma, Director, NAFCUB was also present on this occasion. In this programme the various relevant topics were discussed by experts / faculties of NCCE and other banking institution i.e. Digital Banking : Role of National Payment Corporation of India, Cashless Transaction – Role of Technology e-banking, ECS, NEFT, RTGS, ATMS, KYC & Anti Money Laundering, Online Documentation verifications, Marketing of Bank Services / Customer Relationship Management, Organisational Behaviour / Conflict Management in Urban Cooperative Banks, Cyber Crimes / Cyber Security – Prevention and detection of Frauds in Computerized Environment, Digital Banking : Five 'As' of Cashless world: Accessibility, Availability, Affordability, Acceptability and Availability, Reporting of Transactions of Cash and High Values – Various Issues – FIU-IND, Credit appraisal and credit monitoring for cooperative banks, Role of Media to Discriminate the Activities of UCBs in Public.etc.

Sh. G. H. Amin, Vice President, NCUI was the Chief Guest in the Valedictory Function. He said in his speech that UCB's have to adopt cashless transaction and digital Banking. Training can play an important role in this regard. Shri N. Satyanarayana, CE, NCUI also grace the occasion Dr. V.K. Dubey, Director, NCCE said that the knowledge gained by the participants may be utilised in their work place for better prospectus. Shri Rajeev Sharma, Deputy Director, NCCE coordinated the programme successfully and all participants highly appreciated the programme.
